

Read Me

Command|8 Driver and Firmware Updater

This read me contains important installation, driver, and firmware information required to use your Command|8 with Pro Tools.

Special Driver Information for Windows

Installing Command|8 Controller and Installer

To use Command|8 with Pro Tools systems on Windows, you must install the Command|8 controller. The installer for the Command|8 controller can be found on the Drivers Installer Disc included with Pro Tools. It can also be downloaded from the Avid website (www.avid.com).

To install the Command|8 controller and installer:

- 1 Connect your Command|8 with a USB cable and power it on.
- 2 When the “Found New Hardware” dialog appears, do not cancel it.
- 3 Continue by launching Command 8 Driver Setup.
- 4 Follow the on-screen instructions in install the Command|8 controller
- 5 Restart your computer when prompted. You may now begin using Command|8 with Pro Tools.



See the Command|8 Guide for complete instructions on how use Command|8 with Pro Tools.

Moving Command|8 To Another USB Port on Your Computer

Should you need to move your Command|8 to a different USB port on your computer, the driver must be re-installed for that port. You can choose to re-install the driver by using the Pro Tools installer disk and selecting ‘Modify’ and checking the Command|8 components or by running the Command8DriverInstaller.bat file located on your local drive in the Digidesign folder in Program Files. (The driver only needs to be installed once per port, so after it has been installed on a port, you can move your Command|8 without having to re-install it.)

Firmware Updater

After you run the Command|8 installer, a firmware updater, as well as resource files for both Mac OS X and Windows, are included in the Command|8 folder on your computer. The Updater is provided in the event your surface firmware becomes corrupt and needs to be repaired or if you need to update the firmware to a newer version.

Your unit comes from the factory with version 02.00.00 firmware loaded. Included with the firmware updater is version 02.01.02 which improves fader performance on some systems. If you are experiencing some faders moving slightly in response to automation played back on adjacent channels, update your firmware to version 02.01.02.

When you are using Standalone mode, and the applications or MIDI devices you are working with do not send MIDI control messages for moving faders or for switch status LEDs, or if your Command|8 is performing poorly, you may need to load version 01.00.01 firmware, which improves Command|8 performance by disabling it from responding to incoming MIDI.

To download firmware to the Command|8:

- 1 Connect the USB cable to the host computer and to Command|8.
- 2 Make sure AC is plugged in, and turn on the power.
- 3 Launch the Command|8 Firmware Updater, named “C8FirmwareUpdater.” The updater will recognize your unit and display the current firmware version.
- 4 Press the Update Firmware tab on the Updater. The application will ask you to locate the firmware you want to download. The firmware is a .srec (resource file).
- 5 Click to select the version you wish to download and click OK. The download process is automatic and will restart your Command|8 when complete. Do not move any faders or other controls while the download is progressing and wait until the download is complete to resume using your unit.
- 6 Once the download is complete, quit the Command|8 Firmware Updater.

Your Command|8 should be ready to use. See the *Command|8 Guide* for more information.